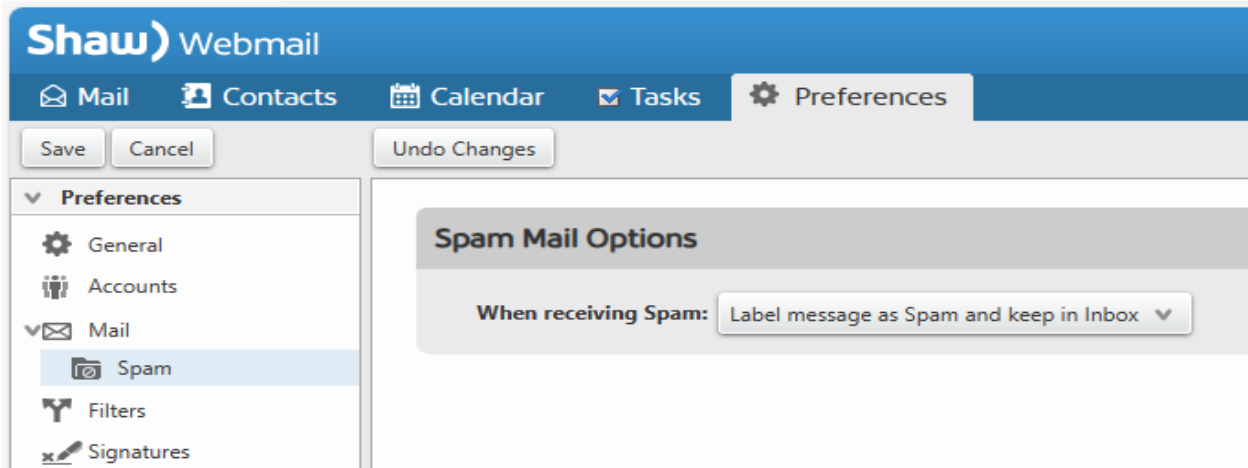The default for Shaw email accounts for emails detected as Spam is to just delete them. Step 1 to fix this problem:

      Open Shaw webmail in a browser by going to www.webmail.shaw.ca

      Login to your Shaw account

      Click on Preferences

      Change the setting as shown below.

This may still result in messages being put in the Webmail "Junk" folder rather than in "Inbox". There is another step to ensure that emails from the Seniors Society are not marked as Spam in the first place, are kept in the inbox, and are passed to the person's email client i.e. Outlook. Step 2:

      Open Shaw webmail in a browser by going to www.webmail.shaw.ca

      Login to your Shaw account

      Click on Preferences

      Click on Mail

      Scroll down to "Spam Mail Options"

      Add the email address or domain to "Allow messages from:"